Supported Browsers and Devices

avail® routinely withdraws support from legacy browsers, devices, and operating systems (OS) to maintain its continued focus on delivering updated software and new features. Please review the following information to ensure the browser or device being used to access the avail® application is compatible.

Last updated on May 2, 2023.

Browsers

avail's® supported browsers are for use of the avail® web portal. Only the Admin, Managers, and Facilitators can access avail® on the web. avail® actively tests and qualifies every software release over the latest stable version of the following browsers:

- Microsoft Edge (Chromium)
- Google Chrome
- Apple Safari

While avail® no longer tests efficiency on Microsoft Edge (non-Chromium), Microsoft Internet Explorer, or Mozilla Firefox, avail is still accessible via these browsers. However, for an optimal user experience, it is recommended to utilize the supported browsers.

Devices

The avail® application can be downloaded for both Apple[1] and Android[2] devices and can be accessed by the Admin, Managers, Facilitators, Passive Facilitators, and Learners.

Offline Mode

Learners can use the avail® application offline after it has been installed, they are logged into their phone or tablet, and tasks are assigned to them. Tasks will automatically sync after they are logged in. After syncing is completed, Wi-Fi or data can be disabled on the device and the Learner can access their folders, tasks, and assigned steps.

After utilizing offline mode, the device needs to return to online mode to sync to the server for support teams to view the Learner's data collected during their time offline. Please note, all other users will need Wi-Fi or data to access avail®.

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[1] https://apps.apple.com/us/app/avail-by-centralreach/id1611404570
[2] https://play.google.com/store/apps/details?id=com.centralreach.avail

Apple and iOS

avail® supports the latest Apple devices and iOS updates.

Below is a list of compatible Apple devices that run iOS 12.5.1 or **newer** iOS versions:
- iPhone 5S and newer models updatable to the last iOS version.
- iPod Touch (6th and 7th generations)
- iPad
    - iPad Air (1st, 2nd, and 3rd generations)
    - iPad (5th and 6th generation)
    - iPad Mini 2 and following models updatable to the last iPad OS version
    - iPad Pro 9.7-inch and 10.5-inch
    - iPad Pro 11-inch (1st generation)
    - iPad Pro (12.9-inch, 1st, 2nd, and 3rd generations)

Android

Generally, Samsung devices that run the latest stable version of Android are compatible with the avail® application. The previous release version of Android is also compatible for up to two years.

The following Android devices are currently supported:

- Phones
    - All Samsung Galaxy S series
    - All Samsung Galaxy A series
    - All Samsung Galaxy Note series
- Tablets
    - All Samsung Galaxy Tab series
    - All Samsung Galaxy Tab A series

Chromebooks

All Chromebooks, Chromeboxes, and Chromebases launched in or after 2019 support the avail® Android application. Click here[3] to learn how to download the avail® Android application on Chromebooks.

avail® supports the following devices that launched before 2019 and can download Android applications:

- Chromebooks
    - Acer
        - Acer Chromebook 11 (C771, C771T, C740, C732, C732T, C732L, C732LT, CB311-8H, CB311-8HT) and 11 N7 (C731, C731T)

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[3] https://support.google.com/chromebook/answer/7021273

- ■ Acer Chromebook 13 (CB713-1W)
- ■ Acer Chromebook 14 (CB3-431) and 14 for Work (CP5-471)
- ■ Acer Chromebook 15 (CB3-532, CB515-1HT/1H, CB5-571, C910, CB315-1H/1HT)
- ■ Acer Chromebook 311 (C721, C733, C733U, C733T)
- ■ Acer Chromebook 315 (CB315-2H)
- ■ Acer Chromebook 512 (C851, C851T)
- ■ Acer Chromebook 514 (CB514)
- ■ Acer Chromebook 714 (CB714-1W, CB714-1WT)
- ■ Acer Chromebook 715 (CB715-1W, CB715-1WT)
- ■ Acer Chromebook R11 (CB5-132T, C738T)
- ■ Acer Chromebook R13 (CB5-312T)
- ■ Acer Chromebook Spin 11 (CP311-H1, CP311-1HN, R751T)
- ■ Acer Chromebook Spin 13 (CP713-1WN)
- ■ Acer Chromebook Spin 15 (CP315-1H/1HT)
- ■ Acer Chromebook Spin 311 (R721T)
- ■ Acer Chromebook Spin 511 (R752T, R752TN)
- ■ Acer Chromebook Spin 512 (R851TN)
- ■ Acer Chromebook Tab 10
- o Asus
  - ■ Asus Chromebook (C202SA, C204, C223, C300SA, C301SA, C403, C423, C523)
  - ■ Asus Chromebook Flip (C100PA, C101PA, C213, C214, C302, C434)
  - ■ Asus Chromebook Tablet CT100
- o CTL
  - ■ CTL Chromebook (J2, J4, J41, J41T, J5 Convertible, NL61, NL7, NL7 LTE, NL7T-360, NL7TW-360)
  - ■ CTL Chromebook Tablet Tx1 for Education
- o Dell
  - ■ Dell Chromebook 11 (3180, 5190) and 11 2-in-1 (3189, 5190)
  - ■ Dell Chromebook 13 (3380, 7310)
  - ■ Dell Chromebook (3100, 3100 2-in-1, 3400)
  - ■ Dell Inspiron Chromebook 14 2-in-1 (7486)
- o eduGear Chromebook (CMT, K Series, M Series)
- o Edxis Education Chromebook
- o Google
  - ■ Google Chromebook Pixel (2015)
  - ■ Google Pixelbook
  - ■ Google Pixel Slate
- o Haier Chromebook 11e and 11 C
- o HiSense Chromebook 11
- o HP
  - ■ HP Chromebook 11 (G5, G5 EE, G6 EE, G7 EE) and 11A G6 EE

- HP Chromebook 13 G1
- HP Chromebook 14 G5 and 14A G5
- HP Chromebook 15 G1
- HP Chromebook x2
- HP Chromebook x360 11 (G1 EE, G2 EE) and x360 14

o Lenovo
- Lenovo 14e Chromebook
- Lenovo 100e Chromebook (Gen 1, Gen 2, Gen 2 MTK)
- Lenovo 300e Chromebook (Gen 1, Gen 2, Gen 2 MTK)
- Lenovo 500e Chromebook (Gen 1, Gen 2)
- Lenovo Chromebook (C330, C340-11, S330, S340-14)
- Lenovo Flex 11 Chromebook
- Lenovo N22 Chromebook
- Lenovo N23 and N23 Yoga Chromebook
- Lenovo N42 Chromebook
- Lenovo Thinkpad 11e and 11e Yoga Chromebooks (Gen 3, Gen 4)
- Lenovo Thinkpad 13 Chromebook
- Lenovo Yoga C630 Chromebook

o Medion Chromebook S2015
o Multilaser Chromebook M11C
o NComputing Chromebook CX100
o Nexian Chromebook 11.6”
o PCMerge Chromebook (PCM-116E, PCM-116T-432B, AL116)
o Poin2
- Poin2 Chromebook 11 and 11C
- Poin2 Chromebook 14

o Positivo Chromebook (CH1190, C216B)
o Prowise Chromebook Eduline, Entryline, and Proline
o Samsung
- Samsung Chromebook 2 11” – XE500C12
- Samsung Chromebook 3
- Samsung Chromebook Plus (Gen 1, LTE, V2)
- Samsung Chromebook Pro

o Sector
- Sector 5 E1 Rugged Chromebook
- Sector 5 E3 Chromebook

o Toshiba Chromebook 2 (2015)
o Viglen
- Viglen Chromebook 11 and 11C
- Viglen Chromebook 360

- Chromebases
o Acer Chromebase (CA24I2, CA24V2)

- o AOpen Chromebase Mini
- ● Chromeboxes
  - o Acer Chromebox CXI3
  - o AOpen
    - ■ AOpen Chromebox Commercial 2
    - ■ AOpen Chromebox Mini
  - o Asus Chromebox 3 (CN65)
  - o CTL Chromebox CBx1
  - o HP Chromebox G2
  - o Newline Chromebox A10
  - o Promethean Chromebox
  - o ViewSonic NMP660 Chromebox

Other Chromebook improvements and enhancements coming soon!